

Splendide 2100XC Washer Dryer Combo

F13 Error Fix (Lint Build-up Clean-out Procedure)

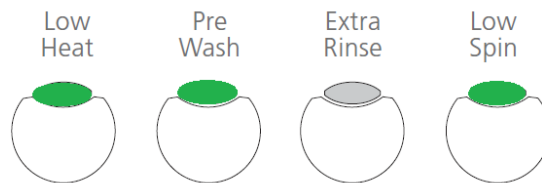
The new 2100XC design improved the dryer section with a larger drum, computer controlled tumble for self-balancing and better air flow.

In addition, they eliminated the lint screen with a design feature that catches the lint in water and flushes it down the drain. On the surface, it was a good idea, but unfortunately, it introduced another problem that was not anticipated by the designers.

The Problem

With use the lint eventually adheres to inside surfaces and restricts, then plugs the air outlet.

- Over time, air flow reduces resulting in extended drying times.
- Eventually, the drying cycle will stop and show a F13 Error Code. The “Low Heat”, “Pre Heat” and “Low Spin” LEDs will be flashing. To reset, turn off the power supply to the machine.



The Fix

Splendide has developed a workaround for this. They recommend cycling the machine through a flush procedure periodically to prevent this issue.

- Depending on use, flushing the machine once per month should be sufficient.
- If a F13 error has occurred, you will have to repeat the #1 procedure 1 – 3 times.

Procedure #1 – In-situ cleanout/flush of internal duct and drain system.

- 1) Set dryer time to ZERO.
- 2) Add 1 cup **CLR** Cleaner or White Vinegar to drum. DO NOT load with clothes.
- 3) Set Cycle Selector to #11 – {Gentle}{Silk}
- 4) Press **On/Off** Button and then **Start** Button.
- 5) When the water stops entering the unit push and hold the **Start** Button until all the lights come on then release the button.
- 6) Set Cycle Selector to #2 – {Cotton Heavy Duty}{Heavy}.
- 7) Press the **Start** Button once (do not hold). Allow to run through complete cycle.
- 8) If a F13 Error occurred, REPEAT this procedure 1 to 3 times.

Procedure #2 – If clean-out procedure #1 fails to solve the F13 Error

- 1) Pull the unit out and remove flexible exhaust duct.
- 2) Clean out flexible duct to remove any built up lint.
- 3) Pick out as much lint as you can from the air outlet on the back of the dryer.
- 4) Put a garden hose in the outlet and blow the blockage into the washer.
- 5) Run the washer on a short cycle.
- 6) The blockage should break up and discharge out the drain.
- 7) Follow procedure #1 to flush the machine.